



PREPAINTED MATERIAL POLICY

Due to variations inherent in the coil coating process, Pacesetter does not guarantee 100% prime material. Pacesetter Steel Service, Inc. (Pacesetter) will, however, guarantee the following yields to each customer based on the amount of the order for a single gauge, width and color:

20,000 lbs to 39,999 lbs	95% Prime Material
40,000 lbs to 99,999 lbs	97% Prime Material
100,000 lbs and over	98% Prime Material

Please note that weight or length discrepancies less than 1% of the invoiced amount will be denied.

Pacesetter will adhere to the specifications and tolerances as published by the following organizations: American Iron and Steel Institute, American Society for Testing and Materials, and the National Coil Coating Association. Any deviations from these specifications and tolerances requested by our customers must be negotiated with the sales representative prior to order acceptance, and must be agreed to in writing.

Please refer to Pacesetter's Customer Non-Conforming Material Policy for information regarding the rejection of non-conforming material. In addition, the following conditions also apply:

1. Customer understands claims for rust on a slit, perforated, or exposed edge of painted material will not be accepted.
2. Customer understands that claims for paint failure due to transit abrasion as a result of eye to the side shipment of the material will not be accepted.
3. Customer understands claims for rust, damage, or paint failure due to improper storage or handling of material will not be accepted.
4. Customer understands that painted material with a protective strippable coating should not be stored out of doors. The strippable coating by nature is water permeable, and care should be used to protect a panel from "sweating" during storage and shipment. Therefore, claims for surface stains created by moisture penetrating the protective strippable coating will not be accepted.
5. Customer understands that trials are produced on a best-effort basis. Pacesetter's, and our supply chain partners', responsibility is limited to material only. We do not warranty, or make any guarantee, regarding the success of the trial. It is not our policy to accept claims for trial material. Exceptions may be considered on a pass-through basis only.

All painted coils approved for return to any facility must be loaded "eye to sky" on skids and sheeted material must be banded to a platform skid. All rejected material must be packaged in a manner to insure no additional damage occurs during transit.

As Pacesetter is not the manufacturer of the paint system, we do not warrant the paint system. However, upon request, we will act on the customer's behalf to obtain the paint manufacturer's warranty and/or file claim with the paint manufacturer if necessary.